HyFlex NACE Purchasing Guide (for online/remote testing)



1. Log into the RCC NLN Portal:

https://ondemand.questionmark.com/home/405669/user/

al League Ing	English	*
Create new account Log in Request new password		
Welcome to the National League for Nursing Examination Portal!	Username *	
NLN PHONE LINES ARE CURRENTLY DOWN! We are aware of the issue and are currently working on a resolution.	Password *	
Institutions and Agencies: Please email custhelp@nln.org or contact Technical Support Students Please Forward All Request to Studenthelp@nln.org and a member of our customer experience team will reach out to you ASAP.		
Thank you for your understanding and patience! NLN Customer Experience Team A few things you should know about this site. Students		
 If you have tested with the NLN since September of 2020, simply log in to your account. If you have forgotten your password, click on the Request New Password tab and follow the prompts. If you are new to the NLN or have not tested since September, please select Create a New Account and follow the steps in your NLN STUDENT USER GUIDE. (If you have not received a copy of this guide, please check with your institution) 		
School and Institution Administrators		
 All admin and proctor accounts are created by the NLN Customer Experience Team. To add or remove someone to/from your account: A current NLN admin from your organization must send a request to the Customer Experience Coordinator at custhelp@nln.org. Please include the first and last name of the person you would like added/removed, their email address, title and phone number. 		
After 5 failed sign in attempts the system will temporarily LOCK your account. You will need to wait 10-15 minutes while the system clears on its own. Please note: NLN Customer Experience nor Technical Support cannot unlock it at this point.		

1. Click Buy Exam along the top menu

Home My Assessments My Results - Buy Exam Register for Exam	🛔 Laura FitzGerald 👻
IMPORTANT NLN ASSESSMENT SERVICES UPDATES	
NLN CUSTOMER SERVICE is availa	ible Monday - Friday, 8am-4pm Central
NLN Individual NCLEX R	teadiness Review Information
PLEASE REVIEW THE NLN REFUND PC	DLICY PRIOR TO MAKING YOUR PURCHASE
Important Information for Candidates	
 Welcome to the NLN Student Portal. Please scroll down this page for additional information. 1. Determine the testing method your institution has chosen/review the technical requirements. 2. Purchase Prep materials & exams. 3. How to pay for your purchase. 4. What to expect on the day of your exam. 5. How to access your score reports. If you have any questions, please feel free to contact Student Help at 800-732-8656 ext 2. (Mon-Fri., 8am -4pm CST) 	
Step One: Choose your Testing Method & Review Technical Requirements	My Assessments
On-Site Students will take the exam on campus, in a traditional setting with a live proctor.	You have no scheduled assessments.
Your Institution will post available dates and times on the NLN portal under the Register for Exam tab. Follow all guidelines and recommendations made by your institution. Note : There are No Special Tech Requirements	Important Contact Information
Testing Implements Allowed: Basic 4 Function Calculator (No cellphones, advanced or scientific devices) and an 8.5 x 11" White Board are permissible.	NLN Student Services Customer Service Hours 1-800-732-8656 ext. # 2 Monday thru Friday studenthelp@nln.org 8am - 4pm Central
<u>Hy-Flex Proctorio</u>	Customer Experience Specialist
Using record and review technology, students are able to take this exam when and where it is most convenient for them. This type of exam DOES NOT REQUIRE A SCHEDULED DATE AND TIME. Sign in and take it when you are ready.	Mariah Richardson - mrichardson@nln.org

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2. Search for the NACE exam

- Enter NRF in the SKU Contains field
- Select proctor option: Proctorio/HyFlex

Click Apply

Search Catalog	
Evam type	
- Any -	
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Exam name contains	
✓ Proctor Ontion	
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Student Products	
Test Prep (Online Only) Practice Test (online Only)	
✓ School Products	
□ PAX □ NCLEX	
□ Achievement	
Apply Reset	

1	or Exam	
	H-NRF_1	
	Foundations of Nursing for HyFlex	
	Type: Assessment	
	Exams: NACE Foundations of Nursing	
	Proctor Option: Proctorio / HyFlex School Products: NACE	
	Price: \$80.00	Quantity 1 Add to cart



3. Review the exam information and click Add to cart

The exam information should match the following:

Foundations of Nursing for HyFlex

Type: Assessment Exams: NACE Foundations of Nursing

Proctor Option: Proctorio/HyFlex School Products: NACE

Price: \$80

4. Click the shopping chart icon to checkout —

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♣ Home My Assessments My Results - Buy Exam Regis	ster for Exam		🐣 Laura FitzGerald 🗸
Search Catalog	Foundations of Nursing for HyFlex added to your cart.		×
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 Any - ✓ SKU Contains NRF Exam name contains ✓ Proctor Option Examity ✓ Proctorio / HyFlex 	Foundations of Nursing for HyFlex Type: Assessment Exams: NACE Foundations of Nursing Proctor Option: Proctorio / HyFlex School Products: NACE Price: \$80.00	Quantity 1 Add to cart	
 Student Products Test Prep (Online Only) Practice Test (online Only) 			
 School Products PAX NCLEX NACE In Practice Achievement 			

5. Click the Checkout button to continue

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Shopping cart				
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				Total: \$80.00
				Update (t Checkout

6. Click Continue to next step on the next two screens

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9. Complete the payment process using a credit card

1 Billir	ng Information	— 2 Confirm	ation and Payment		3 Finish
Products in you	r shopping cart			Show	price in: \$ USD - United States •
Product/Service na	ame	Quantity	Unit price Value		The billing currency is USD (\$)
Foundations of Nu	rsing for HyFlex - 1.0	1	\$80.00 \$80.	00 前	Total price: \$80.00
I have a discount	coupon				
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After submitting the payment, you should receive a confirmation email verifying your payment.

- You will have *immediate* access to your online exam after purchasing.
- There is no need to register for an exam session since your exam is on-demand.
- Access your exam through the My Assessments tab. The exam is available for 90 days from purchase.
- Before taking the exam, be sure to set up the <u>Proctorio extension</u> for your browser and check system requirements.

